

Regulation No. (2) of 2000
Concerning
Qualification of Persons Working in the Tourism Sector in Dubai¹

We, Mohammed bin Rashid Al Maktoum, Crown Prince of Dubai, Chairman of the Department of Tourism and Commerce Marketing,

After perusal of:

Law No. (1) of 1997 Establishing the Department of Tourism and Commerce Marketing and its amendments; and

The presentations of the Director General of the Department of Tourism and Commerce Marketing,

Do hereby issue this Regulation.

Article (1)

This Regulation will be cited as “Regulation No. (2) of 2000 Concerning Qualification of Persons Working in the Tourism Sector in Dubai”.

Article (2)

In implementing the provisions of this Regulation, the following words and expressions will have the meaning indicated opposite each of them unless the context implies otherwise:

Emirate: The Emirate of Dubai.

DTCM: The Department of Tourism and Commerce Marketing.

Director General: The director general of the DTCM.

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¹Every effort has been made to produce an accurate and complete English version of this legislation. However, for the purpose of its interpretation and application, reference must be made to the original Arabic text. In case of conflict the Arabic text will prevail.

Article (3)

The DTCM must prepare training programmes about the Emirate and all its tourist facilities, and in particular the training programmes required for qualifying UAE nationals wishing to work in the field of tourism services.

Article (4)

A tour guide programme must be provided to qualify learners to work as tour guides in the Emirate.

Article (5)

The competent section within the DTCM must endeavour to develop and regularly update tourist information programmes in accordance with the relevant state-of-the-art systems.

Article (6)

The DTCM will award the relevant certificates to the UAE and non-UAE national learners who successfully complete training programmes.

Article (7)

The Director General will issue the bylaws regulating the tour guide profession and other tourism professions in the Emirate and imposing the appropriate fees, and will issue the bylaws prescribing penalties, provided that a fine does not exceed twenty thousand Dirhams (AED 20,000.00), in addition to revocation of the Licence.

Article (8)

A person may file a grievance against a penalty imposed on him within one (1) week of being notified thereof, by means of a petition submitted to the Director General. The Director General may determine the grievance within fifteen (15) days, amend the penalty, revoke the penalty, or dismiss the grievance.

Article (9)

This Regulation will be published in the Official Gazette and will come into force on the day on which it is published.

Mohammed bin Rashid Al Maktoum

Crown Prince of Dubai

Chairman of the Department of Tourism and Commerce Marketing

Issued in Dubai on 11 July 2000

Corresponding to 9 Rabi al-Thani 1421 A.H.