**OVER 100 HR AND TRAINING EXPERTS FROM DUBAI’S HOSPITALITY SECTOR PARTICIPATE IN dubai COLLEGE OF tourism FORUM**

**Dubai, United Arab Emirates; 20 August 2017:** More than 100 human resources experts from Dubai’s hospitality sector attended the 2nd DCT HR Forum organised recently by the Dubai College of Tourism (DCT). The Forum was designed to provide recruitment and training specialists in hotels the opportunity to get a better understanding of UAE’s labour laws and find solutions to various work-related challenges.

DCT**,** an institution established byDubai’s Department of Tourism and Commerce Marketing (Dubai Tourism), plays a key role in human resources development in the emirate’s tourism industry and serves as a crucial link between Dubai Tourism and the trade to further enhance the quality of tourism services and the overall visitor experience.

During the event held at The Address – Boulevard Hotel, speakers from government and private sector entities addressed the gathering of human resources professionals, covering topics such as

Emiratisation, labour laws, and recruitment of staff. The participants were able to glean useful information and get advice from experts during the Q & A session that followed each presentation.

Olivier R. Harnisch, CEO of Emaar Hospitality praised the work done by DCT and highlighted the fact that its Emiratisation objectives align with that of Emaar Hospitality. Major Majid AlZarouni, Head of Licensing Department, Security Industry Regulatory Agency (SIRA), a unit of Dubai Police that is responsible for the training of security guards, spoke on issues related to the hiring of security guards including their visas and salaries.

Another session addressed by Ahmed Mohamed Alhosany, Assistant Legal Researcher, Ministry of Human Resources and Emiratisation, gave an update on labour laws, and answered questions on overtime work, sharing of staff under a single visa and working on Fridays. He also announced that as a part of the UAE’s Year of Giving, the Ministry of Human Resources and Emiratisation has launched a WhatsApp Hotline service in Arabic to cater to queries on labour rules and regulations and related topics.

Jeff Strachan, Director, Business Development at DCT, gave an overview on DCT, its future direction and current programmes including its interactive training course, ‘Dubai Way’ designed for government and private sector staff engaged in tourist-facing roles in various service sectors.

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**About Dubai’s Department of Tourism and Commerce Marketing (Dubai Tourism)**

With the ultimate vision of positioning Dubai as the world’s leading tourism destination and commercial hub, Dubai Tourism’s mission is to increase the awareness of Dubai among global audiences and to attract tourists and inward investment into the emirate.

Dubai Tourism is the principal authority for the planning, supervision, development and marketing of Dubai’s tourism sector. It markets and promotes the Emirate’s commerce sector, and is responsible for the licensing and classification of all tourism services, including hotels, tour operators and travel agents. Brands and departments within the Dubai Tourism portfolio include Dubai Business Events, Dubai Calendar, and Dubai Festivals and Retail Establishment.

**About Dubai College of Tourism (DCT)**

DCT was established by Dubai Tourism to help train the next generation of tourism professionals and provide school leavers with an alternative option for further education. DCT will provide foundation, certificate and diploma courses in tourism, hospitality, retail, events and culinary arts through the TVET accreditation framework. The college is also responsible for delivering fundamental programmes specifically designed for those working within the tourism industry, such as ‘Dubai Way’ (for tourist-facing staff in Dubai) and ‘Dubai Expert’ (an interactive online training tool for international travel agents). For more information on DCT email [info@dct.ac.ae](mailto:info@dct.ac.ae)

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